



DoubleTree Complimentary Shuttle Info

Our Complimentary Shuttle runs 24 hours a day. A shuttle leaves on the top of the hour from the hotel to drop of guests who are flying out. Guests who need to be picked up from the airport need to call to request a shuttle pick-up. The number is (972)-929-8181. The shuttle operators ask that you allow for up to a 30 minute wait on your shuttle as there is usually more than one pick-up for our drivers. Follow the instructions below to insure that you have the best shuttle experience.

- When you have arrived at the DFW Airport and collected your luggage, locate your Terminal and Gate Number Information

- Dial the Hotel Shuttle Pickup number

- Provide the Shuttle Service Operator with your name, phone number, number of people in your party and the Terminal and Gate Number in which you are currently located.

- The operator will then relay the instructions in which you need to follow in order to get picked up

- Make sure you follow the directions exactly and you should end up standing on the lower level of the airport next to a Courtesy Van sign.

**** The van is only allowed to pick up at that sign. If you are standing anywhere else it could result in them not seeing you and/or not being able to pick you up. ****

We thank you for choosing the DoubleTree and we hope you have a wonderful stay with us.

- DoubleTree Staff